



Volunteer Dundee

Highlights 2017-2018

CEO Foreword

This has been an exciting first year for me as CEO and I would like to thank all the staff and volunteers for their good humour and support. I would also like to thank our funders for their continuing support. We have attracted new funding from the Big Lottery to tackle social isolation within Dundee and have sustained funding from the Health and Social Care Partnership, Dundee City Council and the Rank Foundation. In what has been a challenging financial climate we have been able to achieve a positive year end. The organisation continues to go from strength to strength in 2018-19.

Headquarters

We are into our second year in our new home. Our Health and Wellbeing Team outreach programme is now well established across all the wards in Dundee and we are actively going into communities to meet potential volunteers as well as supporting on-going and new capacity building opportunities. We have supported Syrian refugees into successful volunteering placements within the city and continue to work with them.



Saltire Awards

Volunteer Awards

We held our Dundee wide Volunteering Awards in June 2017 and Youth Awards in November 2017 to celebrate the individuals who have gone above and beyond to help the communities they live in. All the nominations were truly inspiring and two external panels found it an extremely difficult task to pick 16 finalists and 8 award winners.

Volunteer Support

1485 volunteering opportunities advertised

1080 volunteers placed

We have had a particularly successful year with our Youth Ambassadors group, young people aged 12-25 who meet and plan activities to inspire and encourage more young people in Dundee to volunteer in their local communities and to promote Saltire Awards Scheme. Saltire Awards recognise the efforts of young people volunteering:



Volunteer Friendly

'The VFA helped us to ensure that we are creating a positive environment for volunteers'



Groups are fully supported to achieve the Volunteer Friendly Award by Volunteer Dundee. This has a positive impact on the groups' ability to recruit, retain and support volunteers and develop their knowledge and understanding of volunteer management.

- 80% said it increased their ability to recruit and manage volunteers

Discoverin' Families
Testing out new ways of working



The groups have gone from strength to strength with a common theme in both Whitfield and Charleston being a green-fingered one!

Both parts of the project started small scale gardening projects and very successfully grew vegetables and fruit in the beautiful summer months. The children and parents worked together in the gardens and the youngsters certainly enjoyed the fruits of their labour.

Link Up

Link Up starts from the premise that the ingredients for lasting change already lie in our communities in the shape of the passion, strengths, skills, knowledge and interests of local people. Some highlights:

- A North East Volunteers Celebration event was held in June to celebrate the work of all the volunteers in the area.
- Number of new participants: 396 (NB - total no. new participants since Rank Foundation funding commenced in 2015 is 1,129)
- Number of new volunteers: 26 (NB - total no. new volunteers since Rank Foundation funding commenced in 2015 is 110)
- New Munch Brunch Cafe in the Finmill Community Centre established and continuing support to the Lunch Club in Whitfield
- Technical and competency - over 60 people have attained some form of skills/competency-based qualification including REHIS, CookSafe, First Aid, Walk Leader, CPR.



Festival Tea Party held at Menzieshill Community Centre in December 2017 which over 80 people attended

Dial-OP and GO Helpline, Morning Call and Sources of Support

Following a successful application to Big Lottery 2016/17 Dial-OP, Morning Call, Blether Buddies and Sources of Support came under the banner of Dial-OP and GO. We have a dedicated team of 38 volunteers delivering our services.

- The **Information Helpline** received 363 enquiries from individuals, workers and professionals looking to access information or support from local organisations and services.
- **Blether Buddies** brought social connectivity to those who engaged with the service, with 327 calls made and almost 8,700 minutes of meaningful conversations exchanged between service users and volunteers.
- The **Morning Call** provided daily contact to vulnerable adults and the reassurance of knowing someone would be in touch on a regular basis. 63 calls made daily.
- **Sources of Support** Volunteering Project continued its work of recruiting and training volunteers to support the existing Social Prescribing scheme in Dundee, in partnership with Dundee City Council and NHS.

Finance

	2018	2017
Income	£550,468	£517,676
Expenditure	£547,926	£545,019
Surplus/Deficit	£2,542	(£27,343)

Dundee Third Sector Interface (TSI) is a partnership between Dundee Social Enterprise Network, Dundee Voluntary Action and Volunteer Dundee.

Volunteer Centre Dundee, operating as Volunteer Dundee, is registered in Scotland as a charitable company limited by guarantee. Scottish Company No: SC257436, Scottish Charity No: SC027529 Registered address: Gateway West, 7 Luna Place, Dundee DD2 1XF

