

Staffing at April 04:

Kathryn Mackenzie	Manager	
Rachel Mitchell	Project Worker CVI	
Izzy Harris	Administrative Assistant	Left Oct 04
Sheila Phillips	Administrative Assistant CVI	Left July 05
Terry Dowe	Centre Worker	Left Oct 04
Nazia Shah	Project Worker CVI (Mat cover)	Left May 04

New starts:

Brenda Dom	Development Worker LdH	May 04
John Driscoll	Clerical Assistant	May 04-Feb 05
Phillippa Lytle	Development Worker LdH/CVI	May 04
Chris Knox	Youth Development Worker	Oct 04
Wendy Sutherland	Information Worker	Oct 04
Fiona Bissett	Family Support Worker	Nov 04
Elizabeth Adetayo	Book keeper	Jan 05
Dorothy Davie	Receptionist	Jan 05
Pamela McLouchlan	Clerical Assistant	Jan 05
Jennie Patience	Training & Development Worker	Jan 05
Shona Clark	Sports Development officer	March 05

Volunteers

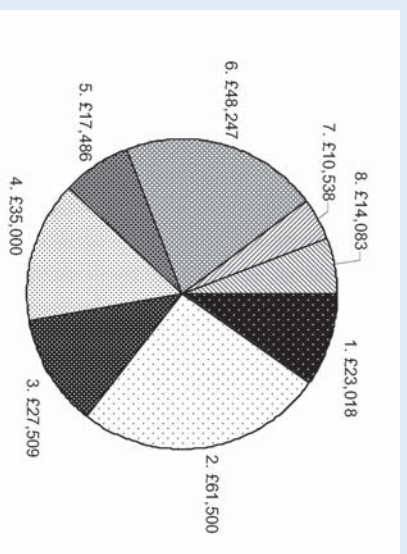
Jean Grant Retired after 6 years of volunteering with us!
 Ann Gray Stepped into the breach in Oct 04-Jan 05
 Isabel, Michael, Assistants/Photographer extraordinaire
 Mary-Ann & Winnie

Student

Cheryl Tweedie Year 1 Community Education Jan-March 05

Accounts

	2004/05	2003/04
Income:	237,379	118,493
Expenditure:	166,757	116,701



Income by Source

1. Scottish Executive MV
2. Scottish Executive VC
3. Voluntary Action Fund
4. sportscotland
5. DCCWFF
6. SIP
7. DCC Communities
8. Others

Volunteer Centre Dundee

Annual Report 2004-2005

“Volunteer Centre Dundee exists to involve more people more effectively in volunteering to help make Dundee a better place to live.”



Volunteer Centre Dundee

This is the 8th year of providing a volunteer centre service to the people of Dundee. Our work enables any individual in the city to find voluntary work that matches their interests and needs. In order to do that, we work with hundreds of local organisations involved in every issue affecting citizens' lives. The work of volunteers is not always visible and the Volunteer Centre works to promote the benefits of volunteering:

- To the individual
- To the organisation
- To the recipient of volunteer services
- To the City as a whole

Many people who have something to offer others face barriers to getting involved. The Volunteer Centre works to make it easier and more rewarding for people to volunteer.

Convener's Report

My first term as Convener of the Volunteer Centre has been an exciting one with the changes and the expansion of the organisation made possible by new funding from the Scottish Executive Millennium Volunteers, sportscotland, Working for Families and the Voluntary Action Fund. Our income has doubled in just one year.

We now have a multi-talented team based at No 10 and also working in the Mid Craigie and Linlathen areas where we manage the Community Volunteer Initiative and the Lend-A-Hand projects.

It's been an extremely challenging year all-in-all, with the recruitment of the new staff and the practical issues of accommodating everyone, while at the same time ensuring that the service was not disrupted. Our Manager, Kathryn however has

taken it all in her stride, ably assisted by her team.

We again organised an event during Volunteers Week in the City Square. 33 of our member organisations took part and the overwhelming opinion was that it had been a great success.

I would like to thank Kathryn the staff and also the Board members for their hard work over the year - particular thanks to Bob Wishart for his assistance in setting up the new financial system and David Cabrelli for his legal advice.

I have thoroughly enjoyed my term as Convener and look forward to the further development of Volunteer Centre Dundee.

Betty Ward September 2005

Board

David Cabrelli - Company Secretary
 Alison May - Vice-Convener
 David Tares
 Betty Ward - Convener (from Sept 04)
 Pam Wardlaw
 Bob Wishart - Treasurer

Company registered in Scotland SC 257436

Scottish Charity Number SC027529

Member of the Volunteer Centres Scotland Network

Partner with Volunteer Development Scotland



Facts & Figures

Of the thousands of people who accessed information on volunteering from the volunteer centre, 505 volunteers received 1:1 interviews. Of these, 1/3 were male and 2/3 female. 12% found us from our own website, 12% from network website and 14% by a friend's recommendation. Most were not in employment, 11% were on incapacity benefit, 22% unemployed or unswaged, 6% retired and 30% were students.

WEBSITE USE

- 18,363 visits from September 04 - March 05.

- 134% increase from 1,963 in September 04 to 4,602 in March 05.

Now that we have a dedicated Information Worker managing the website, we are planning to develop it further.

Training

The centre's first Training & Development Worker started in January 2005 and has conducted a training need analysis of all the organisations registered with us. We are also drawing on research conducted by Volunteer Development Scotland. There will be a full programme of training for 2005-06.

Community Volunteer Initiative -CVI

This has been the 6th year of our first community based project and also the year of transition from Social Inclusion Partnership to Community Regeneration Funding. The project has also moved from the Hub in Midcraige to 4 Linfield Street to share premises with Lend-a-Hand, the project CVI set in motion through local research.

CVI continues to provide a very local support to local volunteers and organisations. Volunteering and the benefits of volunteering have been promoted at various events including two volunteer recruitment fairs (1 x local, 1 x city wide), the careers fairs for Morgan Academy, Craigie High School and Dundee University, resulting in the registration of 40 potential volunteers. Our stalls at community events including the Midcraige & Linlathen Summer Festival, Healthy Living Launch and International Woman's Centre resulted in the registration of an

additional 17 potential volunteers. In addition the project has provided in depth guidance to a further 55 individuals over the year. Capacity building with organisations such as Midlin Daycare, Under 12's and the Summer Festival Group has included support in accessing disclosures for volunteers, induction for young volunteers and the development and funding of a volunteer co-ordinator role.

Hilltown Survey

We responded to a request from Dundee City Council to carry out a mapping exercise in the Hilltown. There are around 35 organisations involving 540 volunteers. The survey identified 100 different volunteer roles, from befriending to gardening, from drama to driving. A demand for more volunteers was identified.

Views from volunteers interviewed:

"You don't have to be a particular sort of person to volunteer"

"It gives you a purpose in life...a reason to get up in the morning."

"I know the work I do makes a difference to others."

We would like to move on to interviewing non-volunteers in the Hilltown, as we have previously in Midcraige and Linlathen and discover if the demand for volunteers matches the potential supply of volunteers in the area.

Lend-a-Hand

Funded by the Voluntary Action Fund, Lend-a-Hand is a good neighbour scheme which aims to involve volunteers in mostly 'handyperson' jobs for people in need. The project got off to a great start by employing two local people to the posts of Development Worker. So far there have been 69 requests for assistance - 47 have been completed. The majority of requests are for painting and decorating. Most of the volunteers have needed training. Many agencies refer people in need to Lend-a-Hand, including Citizen's Advice Bureau, Age Concern Dundee, Homecare, Occupational Therapy Team, Money Advice Support Team, Dundee North Law Centre, Housing Support, Federation of Tenants Associations, Community Mental Health Teams and Mental Health workers, but individuals can also contact the project themselves.

A total of 27 volunteers have been recruited, many of whom faced barriers to getting involved in other organisations. The project has been helped by additional donations as follows:

Business Support Group Fund	£3000
ASDA Community Fund	£ 500
Donations	£ 50

Sports Volunteering

Just at the end of the financial year the Regional Sports Development Officer was appointed, funded by sportscotland as part of Sport 21, the national strategy for sport. Target 10 is to "sustain 150,000 volunteers in their contribution to the development and delivery of Scottish sport."

Sports volunteers make up a quarter (26%) of all volunteers. The Scottish Omnibus Survey (2003/4) suggests that nearly 4%, just over 150,000 Scottish adults volunteer in sport once a week or more often.

2/3 of sports volunteers are male in contrast to the volunteers who come through the Volunteer Centre, 2/3 female. Volunteer Network Scotland has been chosen by sportscotland to work in partnership to promote and share good practice in volunteering, encourage networking and more use of their local volunteer centre by sports groups. This is one of 6 posts across Scotland. Many good links have been made already and a work plan is being developed for 2005-06.

Working for Families

Volunteer Centre Dundee receives Working for Families funding to support low income families with childcare needs who wish to volunteer as a stepping stone to training or employment. Since the Volunteer Centre first opened, we have known that some of the people who have most to gain from volunteering often face the most barriers to getting involved. This project addresses some of those barriers. Very few organisations who engage volunteers in providing services to their clients can afford to pay childcare expenses. Working closely with staff from Economic Development, the Communities Department, APEX and One Parent Families Scotland we are developing outreach contacts to bring volunteering opportunities to families in the community, giving them a very flexible opportunity to contribute their time to others as well as gain confidence, skills & experience.

Youth Volunteering

Funded by the Scottish Executive's Millennium Volunteers grant, a part-time Youth Development Worker was appointed in October 04. Research has shown that young people are just as interested in volunteering as other age groups but often face barriers to getting involved. Also, if people volunteer when they are young they are most likely to continue volunteering throughout their life as opposed to older people who have had no previous experience of volunteering. The purpose of the funding is to increase the number of young people volunteering, increase the number of choices young people have to volunteer and administer the Millennium Volunteer Award in Dundee. Millennium Volunteers is an award scheme to recognise 50, 100 and 200 hours of volunteering by 16-25 year olds. Although from now on Millennium Volunteer Awards can only be accessed through local volunteer centres, it is easier to achieve as a young person's volunteering is recognised in the setting of their choice.

Volunteers Week 2004

Meadowside St. Paul's was the venue for 2004 Volunteers' Week Recruitment Fair. More than 30 organisations took part and the event was backed up by a month long advertising campaign on Radio Tay and Wave 102, our first venture into radio advertising. On the day, entertainment was appropriately provided by the 'professional' volunteers from Bridge FM, our local hospital radio.

Shona Robison MSP and Iain Luke MP took part in Volunteers Week by volunteering at Dundee Cyrenians Fairshare Project and supporting a volunteer recognition event in Midcraige Parish Church.

